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**For Immediate Release**

**SEPTEMBER 20-24 IS LIFELINE AWARENESS WEEK**

***FCC and State Utility Partners Work to Raise Awareness of Programs That Help Connect American Households to Critical Voice and Broadband Services***

WASHINGTON, September 21, 2021—The Federal Communications Commission is partnering with the National Association of Regulatory Utility Commissioners (NARUC) and the National Association of State Utility Consumer Advocates (NASUCA) to acknowledge Lifeline Awareness Week, September 20-24, 2021.

[Lifeline](#) is an FCC program designed to help make communications services more affordable for low-income consumers. This year in response to the COVID-19 pandemic, a new FCC program, the [Emergency Broadband Benefit](#), is also available to help families and households struggling to afford internet service. Households that qualify for Lifeline also qualify for the Emergency Broadband Benefit. In most cases, they simply need to opt-in with their current Lifeline provider or contact a different participating provider and choose an eligible plan to start receiving the monthly benefit.

The Emergency Broadband Benefit provides a discount of up to \$50 per month toward broadband service for eligible households and up to \$75 per month for households on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price.

Consumers can find more information about the Emergency Broadband Benefit at [www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit). Additional consumer resources include an [FAQ about the benefit](#), and a web page that lists [participating broadband service providers](#) by state and U.S. territories. Consumers can apply online at [GetEmergencyBroadband.org](http://GetEmergencyBroadband.org).

Lifeline provides up to a \$9.25 monthly discount on qualifying voice and broadband services for eligible low-income subscribers and up to \$34.25 per month for subscribers on qualifying Tribal lands.

To learn more about Lifeline, go to [www.fcc.gov/lifeline-consumers](http://www.fcc.gov/lifeline-consumers) or [www.lifelinesupport.org/](http://www.lifelinesupport.org/). NARUC maintains a [Lifeline Resource Page](#) and a [National Lifeline Awareness Toolkit](#) with materials that can be customized by outreach participants for use in public awareness campaigns.

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*This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action. See MCI v. FCC, 515 F.2d 385 (D.C. Cir. 1974).*