

NANC Meeting  
June 23, 2021

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# **North American Numbering Council (NANC)**

## **Numbering Administration Oversight Working Group (NAOWG)**

*June 23, 2021*

Co-Chairs:

Philip Linse, Lumen

Robert McCausland, Intrado Communications

Betty Sanders, Charter

FCC Liaisons:

William Andrie, Myrva Charles

Karen Schroeder

## 2020 Welch LLP Performance Review

### Background:

- Developed the evaluation consistent with the monthly deliverable matrix. NAOWG evaluates Welch LLP performance monthly.
- Rating schematic used for performance was Met/Not Met.
- Scheduled conference calls to gain industry consensus on rating and evaluation.

## 2020 Welch LLP Performance Review

The NAOWG considered, reviewed and analyzed the following data while compiling overall evaluation:

- Monthly deliverables matrix overall score
- 2020 team meeting materials (from monthly calls)
- FCC/NANC reports, monthly reports
- Customer Service, processes
- Clean-up of receivables
- NAOWG observations
- Co-chair interaction with Welch LLP
- Contribution Factor and Budget related communication/printed material

## 2020 Welch LLP Performance Review

**Welch LLP rating for 2020 was “MET” and is the recommendation of the NAOWG. This rating is defined below:**

Met performance requirement(s)

- Met requirements in order to be considered successful
- Performance was competent and reliable
- Decisions and recommendations were within requirements and expectations

# NANC Meeting

## June 23, 2021

### 2020 Welch LLP Performance Review

- Budget estimates were made more difficult due to unknown budget estimates with limited data including the one time costs of the Reassigned Numbers Database. Welch handled extremely well.
- Welch collected funds necessary to fund the Reassigned Numbers Database development in addition to the funds that support North American Number Administration.
- Welch successfully developed appropriate accounting of RND funds and incorporate the reporting of RND Billing and Collections into monthly reporting.
- Welch maintained compliance with the Red Light Rule consistent with FCC 04-72.
- Welch was subject to four audits and provided all necessary information for successful on time completion of those audits.
- Welch manages multiple banking accounts associated with the collections and distributions of funds associated with the NANP and RND including credit card payment functionality resulting in decreased delinquent payments and reduced Redlight Rule implications.
- Welch prepared a detailed Operational Review for 2020, in an easy to follow format without being prompted to deliver.

## **Numbering Administration Oversight Working Group (NAOWG) Members**

### **NAOWG Members:**

- ACA Connects
- Ad Hoc
- AT&T
- Bandwidth
- Charter
- Comcast
- Cox
- Inteliquent
- Intrado Communications
- Lumen
- Maine PUC
- NARUC-WA
- PACE
- TDS
- Telnyx
- T-Mobile
- US Connect
- Verizon

## Future Meetings/Contact Information

2021

Jul 29

Aug 26

Sep 9

*Contact the Co-Chairs for complete meeting or conference call details*

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*Robert McCausland – [rwmccausland@intrado.com](mailto:rwmccausland@intrado.com), or*

*Betty Sanders – [betty.sanders@charter.com](mailto:betty.sanders@charter.com),*