



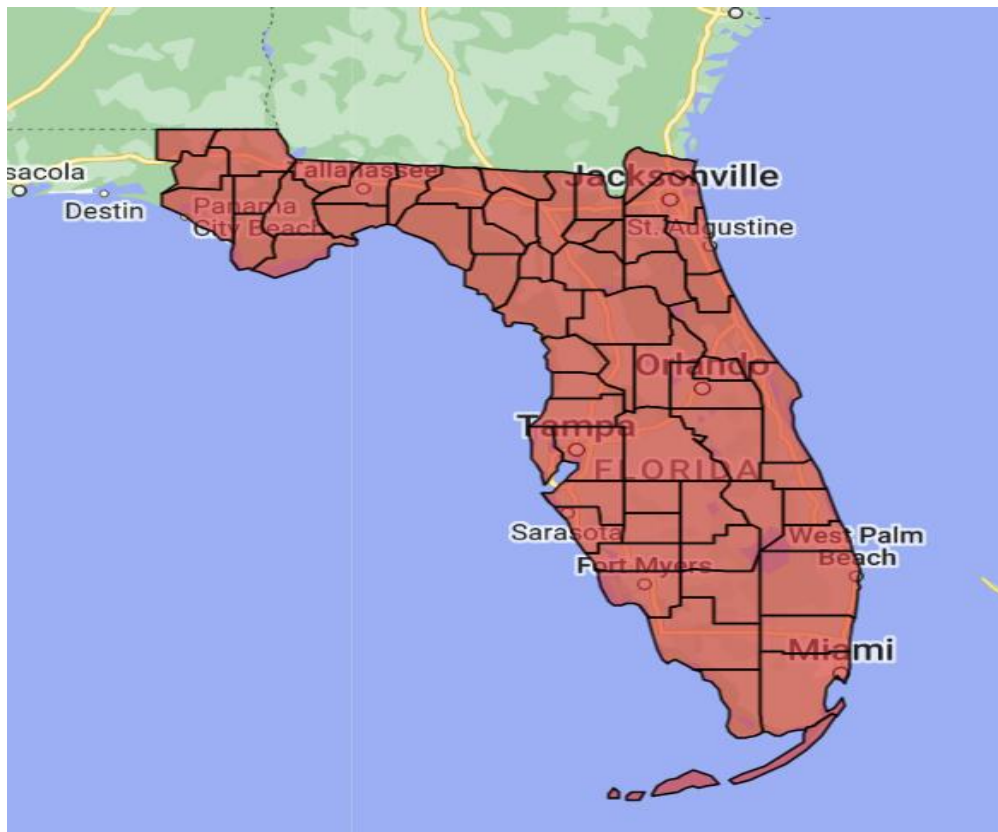
Communications Status Report for Areas Impacted by Hurricane Ian September 29, 2022

The following is a report on the status of communications services in geographic areas impacted by Hurricane Ian as of September 29, 2022, at 12:00 p.m. EDT. This report incorporates network outage data submitted by communications providers to the Federal Communications Commission (FCC) Disaster Information Reporting System (DIRS). Note that the operational status of communications services during an event may evolve rapidly, and this report represents a snapshot in time.

The following counties in Florida are in the current geographic area that is part of DIRS (the “disaster area”) for today’s report.

The area of interest for this activation includes the following counties in Florida.

FLORIDA: Alachua, Baker, Bay, Bradford, Brevard, Broward, Calhoun, Charlotte, Citrus, Clay, Collier, Columbia, Desoto, Dixie, Duval, Flagler, Franklin, Gadsden, Gilchrist, Glades, Gulf, Hamilton, Hardee, Hendry, Hernando, Highlands, Hillsborough, Holmes, Indian River, Jackson, Jefferson, Lafayette, Lake, Lee, Leon, Levy, Liberty, Madison, Manatee, Marion, Martin, Miami-Dade, Monroe, Nassau, Okeechobee, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Putnam, Sarasota, Seminole, St. Johns, St. Lucie, Sumter, Suwannee, Taylor, Union, Volusia, Wakulla, and Washington.





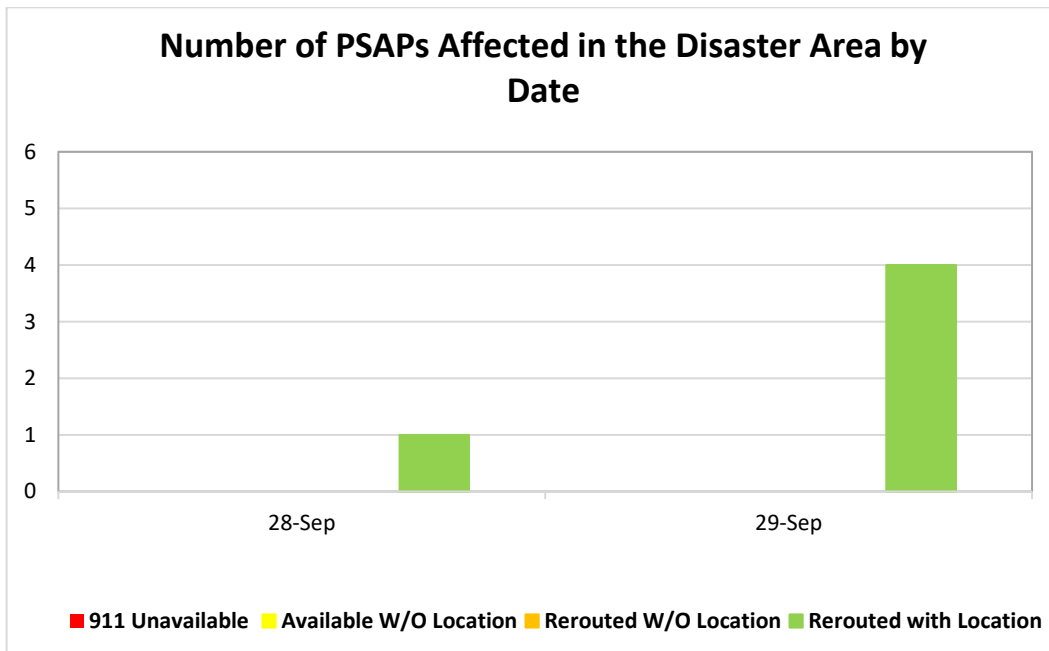
911 Services

The Public Safety and Homeland Security Bureau (PSHSB) learns the status of each Public Safety Answering Point (PSAP) through the filings of 911 Service Providers in DIRS, reporting to the FCC’s Public Safety Support Center, coordination with state 911 Administrators, and, if necessary, direct contact with individual PSAPs.

Florida:

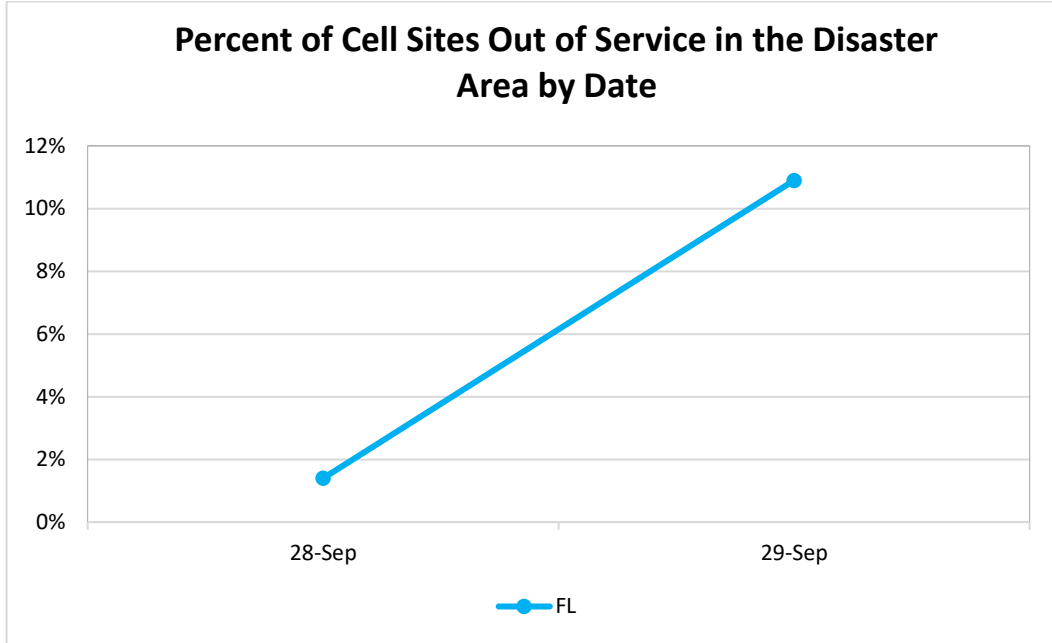
Glades County Emergency Management, Hendry County Sheriff’s Department, Highlands County Sheriff’s Department, and Sanibel Police Department Headquarters has been rerouted to another PSAP with location information.

The following chart shows the trend in the effects on PSAPs since the storm’s landfall:

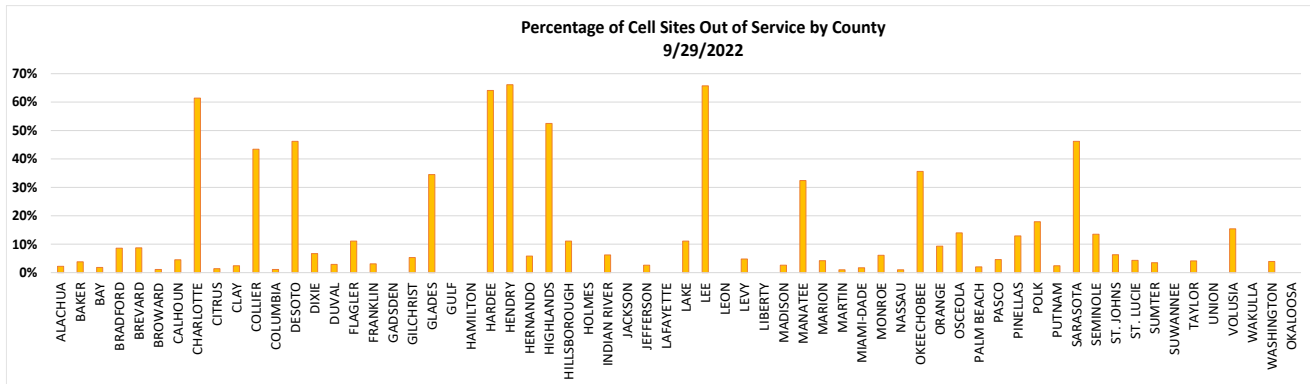


Wireless Services

The following section describes the status of wireless communications services in the disaster area as reported in DIRS. The chart below shows trends:

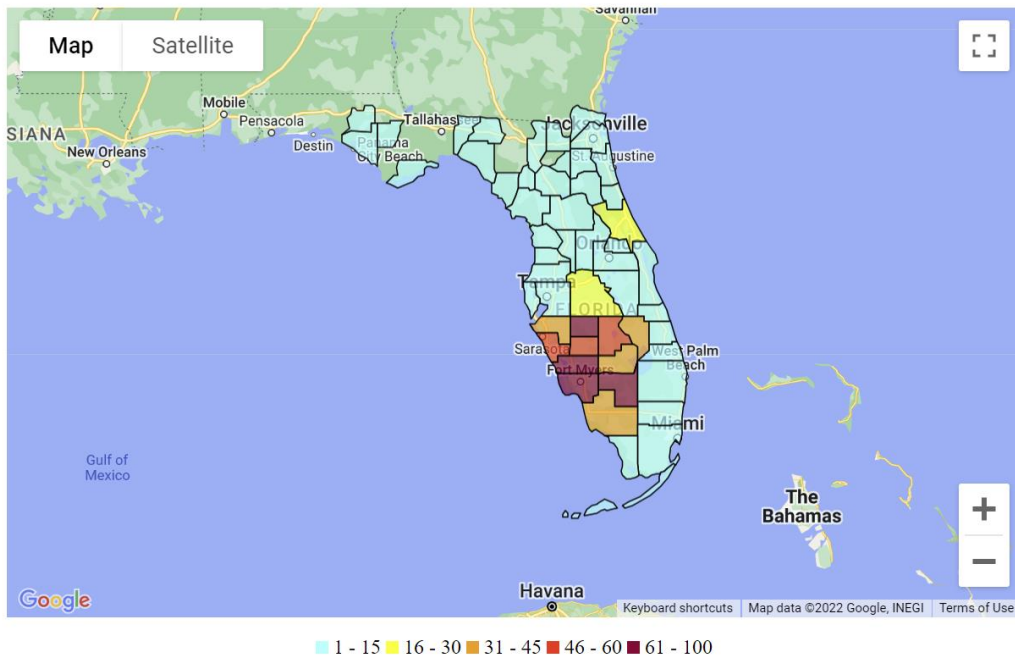


The current status of wireless communications services by county is shown by the following chart and map.



Percent Cell Sites Out-of-Service By County

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The following table provides cell sites out of service by county. 10.9% of the cell sites in the affected area are out of service. The information shown was provided by communications carriers providing services in Florida.

Florida

State	Affected Counties	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
FL	ALACHUA	274	6	2.2%	2	3	1	6
FL	BAKER	26	1	3.8%	0	0	1	0
FL	BAY	279	5	1.8%	0	5	0	0
FL	BRADFORD	35	3	8.6%	0	3	0	0
FL	BREVARD	366	32	8.7%	2	10	20	7
FL	BROWARD	878	10	1.1%	0	6	4	6
FL	CALHOUN	22	1	4.5%	0	1	0	0
FL	CHARLOTTE	114	70	61.4%	5	31	34	21
FL	CITRUS	138	2	1.4%	0	1	1	3
FL	CLAY	169	4	2.4%	0	3	1	1
FL	COLLIER	219	95	43.4%	10	52	33	23

FL	COLUMBIA	88	1	1.1%	0	0	1	0
FL	DESOTO	26	12	46.2%	0	3	9	2
FL	DIXIE	30	2	6.7%	0	1	1	0
FL	DUVAL	754	22	2.9%	5	4	13	10
FL	FLAGLER	90	10	11.1%	0	6	4	8
FL	FRANKLIN	32	1	3.1%	0	1	0	0
FL	GADSDEN	58	0	0.0%	0	0	0	1
FL	GILCHRIST	19	1	5.3%	0	1	0	0
FL	GLADES	29	10	34.5%	5	1	4	9
FL	GULF	25	0	0.0%	0	0	0	0
FL	HAMILTON	28	0	0.0%	0	0	0	0
FL	HARDEE	39	25	64.1%	5	4	16	5
FL	HENDRY	56	37	66.1%	8	16	13	7
FL	HERNANDO	137	8	5.8%	0	2	6	5
FL	HIGHLANDS	80	42	52.5%	7	15	20	9
FL	HILLSBOROUGH	1,297	144	11.1%	17	40	87	65
FL	HOLMES	34	0	0.0%	0	0	0	0
FL	INDIAN RIVER	97	6	6.2%	1	1	4	10
FL	JACKSON	83	0	0.0%	0	0	0	1
FL	JEFFERSON	38	1	2.6%	0	1	0	0
FL	LAFAYETTE	19	0	0.0%	0	0	0	0
FL	LAKE	235	26	11.1%	6	0	20	12
FL	LEE	394	259	65.7%	5	136	118	64
FL	LEON	266	0	0.0%	0	0	0	2
FL	LEVY	84	4	4.8%	1	0	3	0
FL	LIBERTY	10	0	0.0%	0	0	0	0
FL	MADISON	39	1	2.6%	0	1	0	0
FL	MANATEE	222	72	32.4%	9	25	38	16
FL	MARION	306	13	4.2%	1	2	10	1
FL	MARTIN	103	1	1.0%	0	0	1	4
FL	MIAMI-DADE	1,361	23	1.7%	3	18	2	1
FL	MONROE	99	6	6.1%	1	3	2	0
FL	NASSAU	103	1	1.0%	0	1	0	0
FL	OKEECHOBEE	59	21	35.6%	0	5	16	8
FL	ORANGE	1,128	105	9.3%	30	0	75	41
FL	OSCEOLA	257	36	14.0%	5	5	26	8
FL	PALM BEACH	683	14	2.0%	0	5	9	6
FL	PASCO	329	15	4.6%	3	7	5	14
FL	PINELLAS	587	76	12.9%	9	42	25	17



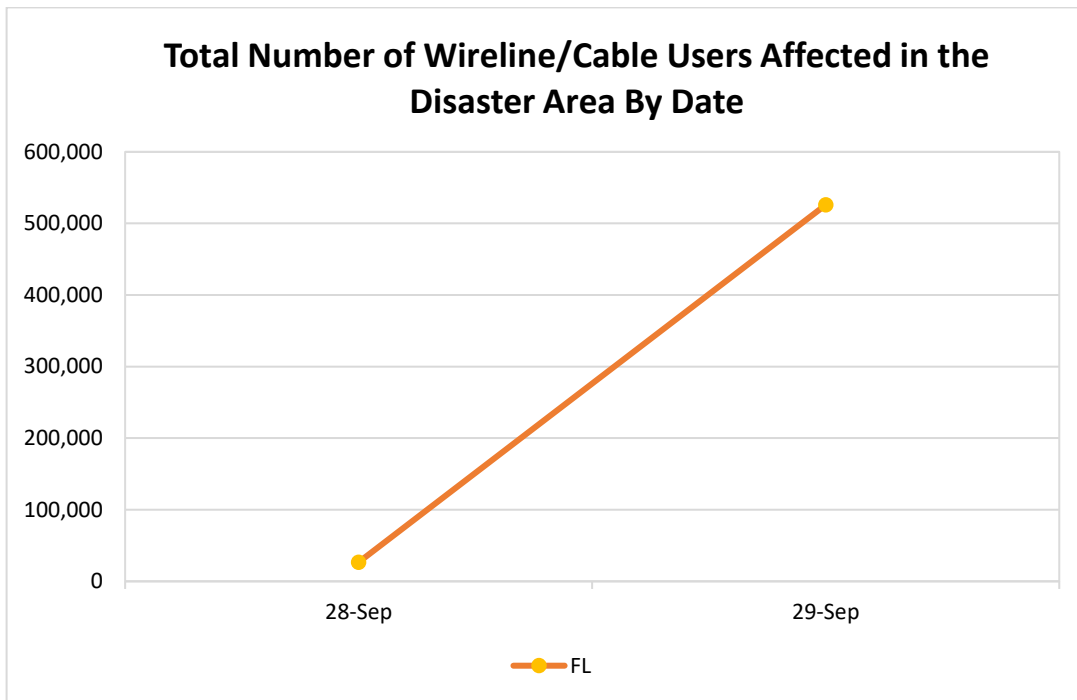
FL	POLK	486	87	17.9%	15	21	51	41
FL	PUTNAM	85	2	2.4%	0	0	2	0
FL	SARASOTA	225	104	46.2%	3	58	43	17
FL	SEMINOLE	296	40	13.5%	7	9	24	18
FL	ST. JOHNS	239	15	6.3%	1	12	2	4
FL	ST. LUCIE	161	7	4.3%	0	1	6	8
FL	SUMTER	113	4	3.5%	1	2	1	1
FL	SUWANNEE	61	0	0.0%	0	0	0	0
FL	TAYLOR	49	2	4.1%	0	0	2	0
FL	UNION	16	0	0.0%	0	0	0	0
FL	VOLUSIA	421	65	15.4%	13	11	41	41
FL	WAKULLA	38	0	0.0%	0	0	0	0
FL	WASHINGTON	51	2	3.9%	0	2	0	0
FL	OKALOOSA	103	0	0.0%	0	0	0	4
TOTAL		14,188	1,552	10.9%	180	577	795	527

The number of cell site outages in a specific area does not necessarily correspond to the availability of wireless service to consumers in that area. See Improving the Resiliency of Mobile Wireless Communications Networks, Order, 31 FCC Rcd 13745, para. 10 (2016) (recognizing the difficulties in accurately depicting the ongoing status of a wireless provider’s service during emergencies). Wireless networks are often designed with numerous, overlapping cell sites that provide maximum capacity and continuity of service even when an individual site is inoperable. In addition, wireless providers frequently use temporary facilities, such as cells-on-wheels (also known as COWs), increase power at operational sites, initiate roaming agreements, or take other actions to maintain service to affected consumers during emergencies or other events that result in cell site outages.

Cable Systems and Wireline (Combined)

Cable and wireline companies reported 525,966 subscribers out of service in the disaster area for Hurricane Ian; this includes the loss of telephone, television, and/or Internet services. This is up from 26,716 subscribers out of service yesterday.

The following chart illustrates the trends in the number of subscribers out of service in the disaster area in Florida:



Broadcast:

Television stations status:

- 6 TV stations are reported as being out of service.

FM Radio stations status:

- 15 FM stations are reported as being out of service.

AM Radio stations status:

- 6 AM stations are reported as being out of service.

Special Temporary Authority (STA)/Waivers/Extensions

The Federal Communications Commission (FCC) may grant Special Temporary Authority (STA) to permit immediate or temporary operation of certain radio facilities during emergencies or other urgent conditions, as well as waivers to support emergency communications and service restoration.

- Wireless Telecommunications Bureau grants the American Radio Relay League (ARRL) an emergency request for a temporary waiver of Section 97.307(f) of the Commission’s Rules
- Wireless Telecommunications Bureau and the Public Safety and Homeland Security Bureau extends filing and regulatory deadlines in areas affected by Hurricane Ian
- Verbal waiver for Florida public safety officials to use 700 - 800 MHz interoperability channels
- Extension of licensing and regulatory deadlines for 30 days following President Biden’s declaration of emergency for the State of Florida

