



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF THE  
CHAIRWOMAN

March 23, 2023

The Honorable Ben Ray Lujan  
United States Senate  
498 Senate Russell Office Building  
Washington, DC 20510

Dear Senator Lujan:

Thank you for your letter regarding the implementation of the Infrastructure Investment and Jobs Act (Infrastructure Act) provision requiring broadband Internet Service Providers (ISPs) to display consumer labels containing the pricing information of their services. This is a critical step in ensuring that all Americans have access to quality, affordable broadband. Broadband is a necessity for every household in our nation and is essential for our country to remain competitive in the 21<sup>st</sup> century. I appreciate your commitment to our goal of connecting our nation to reasonably priced, reliable broadband.

I agree that it is imperative to have accurate and comprehensive pricing data available to all Americans. I am pleased to report that in November 2022, the Commission adopted rules that require broadband providers to display easy-to-understand Broadband Labels to allow consumers to comparison shop for broadband services. Our new rules, which will become effective after the Office of Management and Budget completes its review, require that providers display, among other things, pricing and speed information in an easy-to-understand format. I agree that pricing information is critical to ensure that the broadband market is competitive and affordable.

In November 2022, the Commission also adopted rules establishing the Affordable Connectivity Program (ACP) Transparency Data Collection, an annual mandatory collection of the plan characteristic, price, and subscription rate information of the internet service offerings received by households enrolled in the ACP. Commission rules require providers to submit the information contained on the broadband labels such as price, monthly recurring fees, monthly itemized fees, and typical speeds, and will further be required to submit supplementary plan characteristic information (e.g., data-cap fees and advertised speeds) on an annual basis. Providers are required to submit subscription rate information, aggregated by plan and ZIP code, identifying the number of ACP households subscribed to each plan and data cap coverage information related to those plans. By collecting this information, the Commission will be able to gain greater insight into the broadband internet service offerings households are receiving through the Affordable Connectivity Program. Just as with the Broadband Labels, the Commission's ACP Transparency Data Collection is subject to review by the Office of Management and Budget. The Commission will announce information about the timing of the data collection at a later date.

I hope this is helpful. Please let me know if you have any further questions.

Sincerely,

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Jessica Rosenworcel



FEDERAL COMMUNICATIONS COMMISSION  
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March 23, 2023

The Honorable Tammy Duckworth  
United States Senate  
524 Hart Senate Office Building  
Washington, DC 20510

Dear Senator Duckworth:

Thank you for your letter regarding the implementation of the Infrastructure Investment and Jobs Act (Infrastructure Act) provision requiring broadband Internet Service Providers (ISPs) to display consumer labels containing the pricing information of their services. This is a critical step in ensuring that all Americans have access to quality, affordable broadband. Broadband is a necessity for every household in our nation and is essential for our country to remain competitive in the 21<sup>st</sup> century. I appreciate your commitment to our goal of connecting our nation to reasonably priced, reliable broadband.

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March 23, 2023

The Honorable Tammy Baldwin  
United States Senate  
709 Hart Senate Office Building  
Washington, DC 20510

Dear Senator Baldwin:

Thank you for your letter regarding the implementation of the Infrastructure Investment and Jobs Act (Infrastructure Act) provision requiring broadband Internet Service Providers (ISPs) to display consumer labels containing the pricing information of their services. This is a critical step in ensuring that all Americans have access to quality, affordable broadband. Broadband is a necessity for every household in our nation and is essential for our country to remain competitive in the 21<sup>st</sup> century. I appreciate your commitment to our goal of connecting our nation to reasonably priced, reliable broadband.

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March 23, 2023

The Honorable Cory Booker  
United States Senate  
717 Hart Senate Office Building  
Washington, DC 20510

Dear Senator Booker:

Thank you for your letter regarding the implementation of the Infrastructure Investment and Jobs Act (Infrastructure Act) provision requiring broadband Internet Service Providers (ISPs) to display consumer labels containing the pricing information of their services. This is a critical step in ensuring that all Americans have access to quality, affordable broadband. Broadband is a necessity for every household in our nation and is essential for our country to remain competitive in the 21<sup>st</sup> century. I appreciate your commitment to our goal of connecting our nation to reasonably priced, reliable broadband.

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March 23, 2023

The Honorable Amy Klobuchar  
United States Senate  
425 Dirksen Senate Office Building  
Washington, DC 20510

Dear Senator Klobuchar:

Thank you for your letter regarding the implementation of the Infrastructure Investment and Jobs Act (Infrastructure Act) provision requiring broadband Internet Service Providers (ISPs) to display consumer labels containing the pricing information of their services. This is a critical step in ensuring that all Americans have access to quality, affordable broadband. Broadband is a necessity for every household in our nation and is essential for our country to remain competitive in the 21<sup>st</sup> century. I appreciate your commitment to our goal of connecting our nation to reasonably priced, reliable broadband.

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