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Media Release

Infocomm Media Development Authority (IMDA) of Singapore and the United States Federal Communications Commission signed Memorandum of Understanding (MOU) to enforce cross-border efforts to combat scams

12 OCTOBER 2023 – The Infocomm Media Development Authority (IMDA) of Singapore and the United States Federal Communications Commission (FCC) have signed a Memorandum of Understanding (MOU) to strengthen cross-border efforts to combat unsolicited and unlawful communications including scams.

The MOU seeks to enhance cooperation in regulatory enforcement activities related to scams; and mutual information exchanges in areas such as regulatory frameworks and technical and policy solutions related to unsolicited and unlawful communications in Singapore and the United States. By working together and sharing strategic insights on scams, IMDA and FCC aim to combat the growing threat of scams, thereby mitigating the risk that citizens and businesses face from fraudulent activities. The MOU was signed by Mr Lew Chuen Hong, Chief Executive of IMDA, and Ms Jessica Rosenworcel, Chairwoman of the FCC, at a signing ceremony in Washington, D.C. on 11 October 2023.

Mr Lew Chuen Hong, Chief Executive of IMDA, said, “International cooperation is key in preserving trust for the digital commons, especially when addressing issues such as online scams which transcend borders. The agreement builds on the strong ties between Singapore and the United States in working towards safeguarding our digital environment.”

Ms Jessica Rosenworcel, Chairwoman of the FCC, said, “Robocall scams do not respect international borders and are a problem for consumers and businesses around the world. It is critical that we work closely with partners like our colleagues in Singapore who share our commitment to fight robocall scams and unmasking the bad actors behind them. I thank Mr. Lew and his team for continuing our active and productive cooperative relationship. Together we will continue to make stopping illegal robocalls a top consumer protection priority.”

Both IMDA and FCC recognize the importance of developing a global and coordinated approach to address the growing threat of scams. This MOU builds on both FCC and IMDA's efforts to work with international regulators to combat scams coming through communication channels such as calls and mobile messaging. By collaborating with like-minded partners, both FCC and IMDA aims to enhance its anti-scam measures and protect citizens and businesses from fraudulent activities.

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Photo of the MOU Signing



Caption: Chief Executive of IMDA, Mr Lew Chuen Hong and Chairwoman of the FCC, Ms Jessica Rosenworcel signed a Memorandum of Understanding to strengthen global efforts to combat scams and fraudulent activities.

About the Infocomm Media Development Authority of Singapore

The Infocomm Media Development Authority (IMDA) leads Singapore's digital transformation by developing a vibrant digital economy and an inclusive digital society. As Architects of Singapore's Digital Future, we foster growth in Infocomm Technology and Media sectors in concert with progressive regulations, harnessing frontier technologies, and developing local talent and digital infrastructure ecosystems to establish Singapore as a digital metropolis.

For more news and information, visit www.imda.gov.sg or follow IMDA on Facebook (IMDAsg) and LinkedIn (@IMDAsg).

About the United States Federal Communications Commission

The Federal Communications Commission regulates interstate and international communications by radio, television, wire, satellite, and cable in all 50 states, the District of Columbia and U.S. territories. An independent U.S. government agency overseen by Congress, the Commission is the federal agency responsible for implementing and enforcing America's communications law and regulations.

For more news and information, visit www.fcc.gov or follow the FCC on Facebook, Twitter, and Instagram.

For media clarification, please contact:

Melanie Ng (Ms)
Communications and Marketing, IMDA
Mobile: (65) 9093 0915
Email: melanie_ng@imda.gov.sg

William Wiquist (Mr)
Media Relations, FCC
Mobile: (202) 418-0509
Email: will_wiquist@fcc.gov