

Media Contact:

Will Wiquist
will.wiquist@fcc.gov

For Immediate Release

**FCC SEEKS TO REMOVE COMPANIES FROM KEY DATABASE FOR
NON-COMPLIANCE WITH ANTI-ROBOCALL RULES**

*If Removed from the Robocall Mitigation Database, Companies Can No Longer
Hand Off Call Traffic to Other Networks*

WASHINGTON, October 16, 2023—The FCC’s Robocall Response Team today announced the release of 20 new Enforcement Bureau orders to begin removing specified non-compliant voice service providers from the agency’s Robocall Mitigation Database. Companies providing voice services must take key robocall mitigation steps – including implementing STIR/SHAKEN requirements throughout their IP networks. If they fail to demonstrate that they have met these requirements, they can be removed from the database and notably, other providers will no longer take their traffic.

FCC Leadership:

Chairwoman Jessica Rosenworcel: “Robocalls are a plague on our phones. From auto warranty scams to package delivery scams, consumers are sick and tired of these fraudulent calls. That is why we are taking this action today and won’t stop looking for new ways to get this junk off the line.”

Enforcement Bureau:

Chief Loyaan Egal: “Compliance with these rules is fundamental to ensuring U.S. communications networks are unfriendly places for scam robocallers. Companies must actively engage in this consumer protection. Ignoring these requirements – or, far worse, supporting illegal callers and scam texters – comes with serious consequences.”

What’s New:

Today’s Enforcement Bureau orders demanded that the following 20 non-compliant companies show cause within 14 days as to why the FCC should not remove them from the database for deficient filings:

- Computer Integrated Solutions
- Datacom Specialists
- DomainerSuite
- Humbolt VoIP
- National Cloud Communications
- NewWave Consulting
- Route 66 Broadband
- Tech Bizz Solutions
- Vida Network Technologies
- 2054235 Alberta
- Claude ICT Poland
- Evernex
- Etihad Etisalat (Mobily)
- My Taxi Ride
- Nervill
- Phone GS
- SIA Tet
- Textodog
- USA-Connect.net
- Viettel Business Solutions

Removal from the database would require all intermediate providers and terminating voice service providers to cease carrying the companies' traffic, these companies' customers would be blocked, and no traffic originated by these companies would reach the called party.

How We Got Here:

The FCC launched the Robocall Mitigation Database in which voice service providers must file certifications to inform the agency of their [STIR/SHAKEN](#) implementation status and, in some cases, their robocall mitigation efforts. Voice service providers certifying to anything short of full STIR/SHAKEN implementation must describe the robocall mitigation steps they are taking to ensure they are not the source of illegal robocalls. Other voice service providers must block traffic from a provider that does not appear in the RMD.

The Bigger Picture:

Chairwoman Rosenworcel established the FCC's Robocall Response Team to serve as an FCC staff working group to combat the unyielding menace of illegal spoofed, or scam, robocalls. The team pulls together expertise from across the agency to leverage the talents of enforcers, attorneys, policy makers, engineers, economists, and outreach experts.

Getting Results:

- Blocking active robocall scam campaigns by issuing first-of-their-kind actions:
 - 99% drop in auto warranty scam robocalls after an FCC action;
 - 88% month-to-month drop in student loan scam robocalls;
 - Halted predatory mortgage robocalls targeting homeowners nationwide;
- Fining companies record-breaking amounts for illegal robocalls and spoofing;
- Closing gateways used by international robocallers to reach Americans' phones;
- Widespread implementation of STIR/SHAKEN caller ID authentication standards – including applying the requirements to gateway providers;
- Working with industry to traceback illegal calls to their sources;
- Ensuring voice service providers meet FCC robocall mitigation requirements;
- Signing robocall investigation partnerships with [forty-seven states](#), District of Columbia, Guam, and international partners;
- Establishing first-of-their-kind regulations targeting scam text messaging; and
- Launching the Robocall Mitigation Database to monitor STIR/SHAKEN compliance.

###

Media Relations: (202) 418-0500 / ASL: (844) 432-2275 / Twitter: @FCC / www.fcc.gov

This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action. See MCI v. FCC, 515 F.2d 385 (D.C. Cir. 1974).