For Immediate Release

CHAIRWOMAN ROSENWORCEL RELAUNCHES CONSUMER ADVISORY COMMITTEE WITH FOCUS ON CONSUMER ISSUES INCLUDING ARTIFICIAL INTELLIGENCE

WASHINGTON, February 20, 2024—FCC Chairwoman Jessica Rosenworcel today announced that the Commission will relaunch the Consumer Advisory Committee to focus on consumer issues, including artificial intelligence. The advisory committee is an official entity through which committee members – who were also announced today – can provide formal advice and recommendations to the Commission on consumer issues. The CAC will focus on the implication of emerging artificial intelligence technologies on consumer privacy and protection, including how AI can help protect vulnerable consumer populations from unwanted and illegal calls, along with other consumer protection issues.

“Protecting consumers stands at the forefront of the Commission’s work,” said Chairwoman Jessica Rosenworcel. “As AI rapidly advances, illegal calls utilize more sophisticated tactics, and too many communications tools potentially leave limited-English speakers behind, we are committed to actively engaging these challenges and opportunities today and looking into the future. I look forward to the work the committee will do and hearing their recommendations for how the Commission can advance these efforts to help and protect consumers.”

The CAC is a federal advisory committee made up of members appointed by the Chairwoman who, together as a body, make recommendations to the Commission on issues related to the needs and interest of consumers within the jurisdiction of the Commission and to facilitate the participation of all consumers in proceedings before the Commission. CAC-12 will welcome 28 new and returning members from a diverse mix of non-profit organizations representing consumers, communications companies and trade associations, and individuals serving on their own behalf and functioning as Special Government Employees.

Members of the CAC include co-chairs, Claudia Ruiz from UnidosUS, and John Breyault from the National Consumers League. In addition, Cara Grayer, Attorney Advisor, Consumer Policy Division, Consumer and Governmental Affairs Bureau, and Diana Coho, Consumer Affairs and Outreach Specialist, Consumer Affairs and Outreach Division who will serve as Designated Federal Officer and Deputy DFO of the CAC respectfully. A list of all the members can be found in the Public Notice that was released today.

The first CAC meeting will be held on April 4, 2024. CAC meetings are open to the public and are broadcast live with open captioning over the internet from the FCC Live web page: https://www.fcc.gov/live.

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