## FCC Takes First Major Step in Fresh Approach to Combatting Illegal Robocalls

Commission Sets Out Proposals to Verify Caller Identity and Origination

WASHINGTON, October 28, 2025—The Federal Communications Commission today took the first step in a new campaign to tackle illegal robocalls at every point in the call path. This proceeding explores proposals that would mitigate illegal calls at the point of origination and at the final point on the call path—delivery to the consumer.

Consumers have the right to choose which calls they answer, but that choice is meaningful only when they know who is calling. Today's Further Notice of Proposed Rulemaking seeks to empower consumers to better understand who is calling. The proposals would require providers to give consumers accurate caller name and other information, including call branding information, ensuring they no longer have to guess whether a call is one they want to answer. The Commission further proposes ways for originating voice service providers to verify that the caller name and other transmitted information is accurate and secure so that consumers can trust it. These proposals build on the industry-developed STIR/SHAKEN caller ID authentication framework, which has made spoofing more difficult, adding more details about the caller and providing consumers with better tools to regain control of their phones.

To reduce the number of scam calls reaching consumers, the Commission is also looking closely at calls that originate from outside of the United States. The Notice seeks comment on deterring the use of U.S. area codes when a call originates overseas, and proposes other ways to help consumers know when an incoming call originates in a foreign country. In addition, the proposal seeks to improve call blocking analytics by considering whether a call originated from outside of the United States.

The proceeding also proposes to simplify, streamline, or eliminate some outdated requirements that technology and calling practices have overtaken. Finally, through this Notice the Commission announces its intent to dismiss some older petitions for reconsideration and applications for review related to the Telephone Consumer Protection Act (TCPA).

Action by the Commission October 28, 2025 by Further Notice of Proposed Rulemaking and Public Notice (FCC 25-76). Chairman Carr, Commissioners Gomez and Trusty approving and issuing separate statements.

CG Docket No. 17-59, 02-278, 25-307; WC Docket No. 17-97

###

Media Contact: MediaRelations@fcc.gov / (202) 418-0500 @FCC / www.fcc.gov@FCC / www.fcc.gov