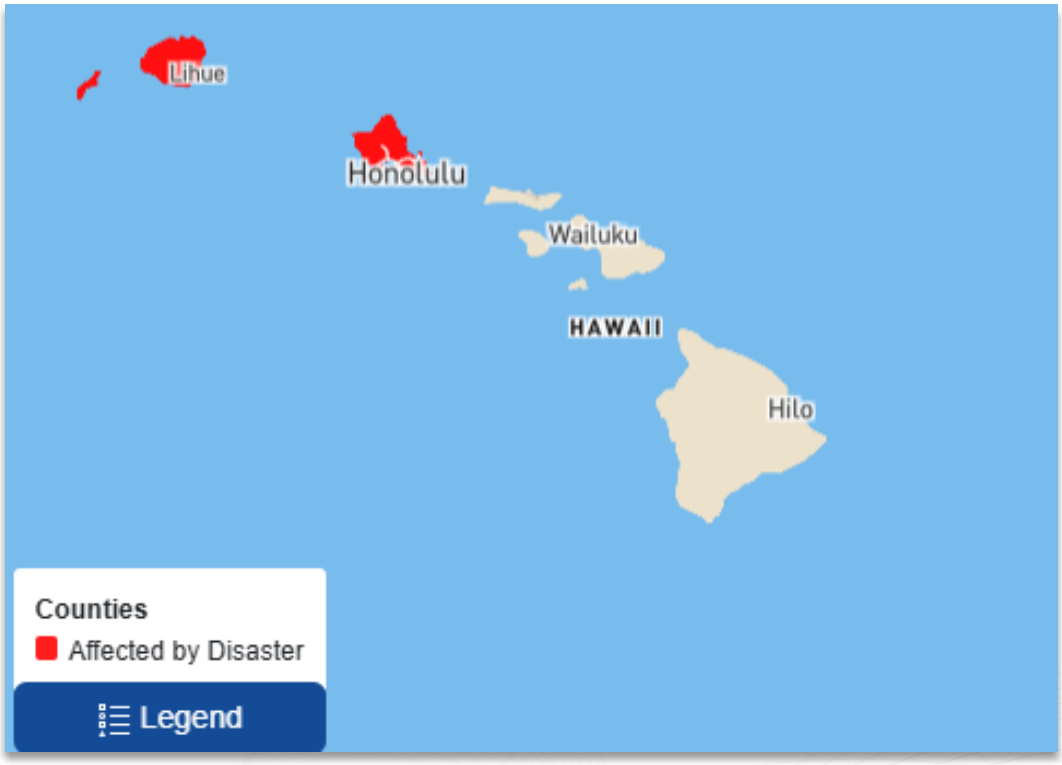
Communications Status Report for
Areas Impacted by Hurricane Lowell

September 11, 2026

This report provides information on the status of communications services in geographic areas impacted by Hurricane Lowell, reported as of 2:00 p.m. EDT / 8:00 a.m. Hawaii Standard Time (HST) on September 11, 2026. This report incorporates network outage data submitted by communications providers to the Federal Communications Commission's (FCC) Disaster Information Reporting System (DIRS). We note that the operational status of communications services may evolve rapidly during a disaster. The FCC will provide daily updates to this report until DIRS data collection is deactivated for the region.

The following municipalities are in the current geographic area that is part of the DIRS activation area (the "disaster area") for today's report.

Hawaii: Kauai and Oahu



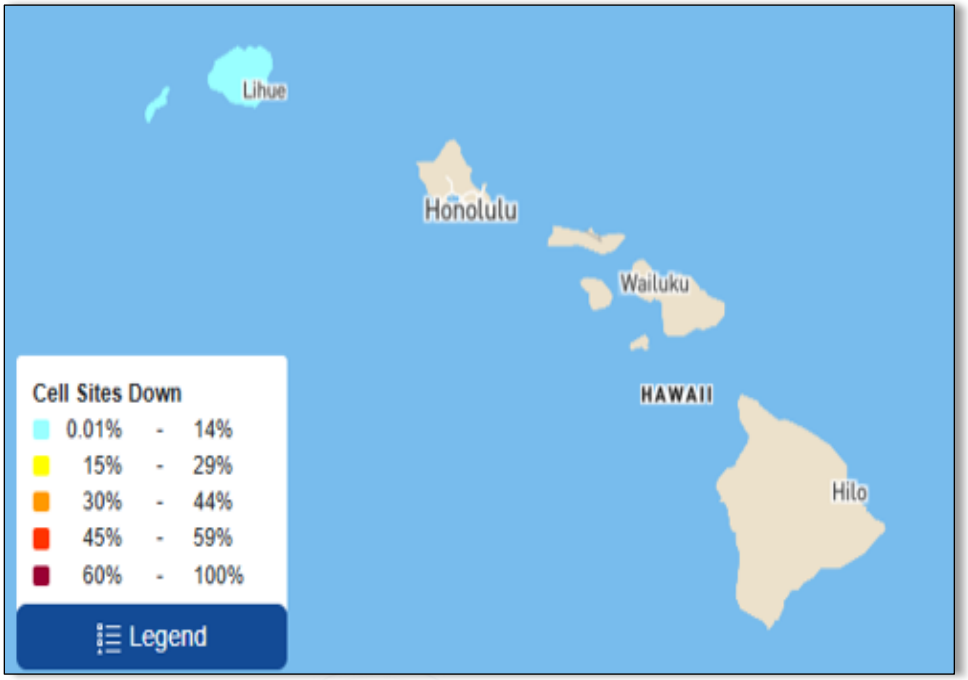
911 Services

The FCC's Public Safety and Homeland Security Bureau learns about the status of communications services provided to each Public Safety Answering Point (PSAP) through the filings of 911 Service Providers in DIRS, reporting to the FCC's Public Safety Support Center, in coordination with state and territory 911 Administrators, and, if necessary, direct contact with individual PSAPs.

- There are no PSAPs reported in DIRS as being affected.

Wireless Services

The following section describes the status of wireless communications services in the disaster area as reported in DIRS.



The following table provides cell sites out of service by island. 1.0% (down from 2.4% yesterday) of the cell sites in the affected area is out of service. The information shown was provided by communications carriers providing services on the islands of Kauai and Oahu, Hawaii.

HAWAII

State	Affected Islands	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
HI	OAHU	627	0	0%	0	0	0	9
HI	KAUAI	77	7	9.1%	2	1	4	21
TOTAL	**-**	**704**	**7**	**1.0%**	**2**	**1**	**4**	**30**

Please note: some cell site outages may be the result of multiple causes.

The number of cell site outages in a specific area does not necessarily correspond to the availability of wireless service to consumers in that area.[1] Wireless networks are often designed with numerous, overlapping cell sites that provide maximum capacity and continuity of service even when an individual site is inoperable. In addition, wireless providers frequently use temporary facilities, such as cells-on-wheels (also known as COWs), will increase power at operational sites, will initiate roaming agreements, or take other actions to maintain service to affected consumers during emergencies or other events that result in cell site outages.

Cable Systems and Wireline (Combined)

Cable and wireline companies reported 2,272 (down from 2,295 yesterday) subscribers out of service in the disaster area. This includes the loss of telephone, television, and/or Internet services.

Broadcast

Television Station Status:

- There are 3 TV stations reported in DIRS as being affected in Hawaii.

FM Radio station status:

- There are no FM stations reported in DIRS as being out of service.

[1] See *Improving the Resiliency of Mobile Wireless Communications Networks*, Order, 31 FCC Rcd 13745, para. 10 (2016) (recognizing the difficulties in accurately depicting the ongoing status of a wireless provider's service during emergencies).

AM Radio station status:

- There are no AM stations reported in DIRS as being out of service.

Mandatory Disaster Response Initiative

The Mandatory Disaster Response Initiative was activated for Hurricane Lowell response activities on September 9, 2026. As a reminder, all facilities-based mobile wireless providers operating in the above-referenced areas are hereby notified and required to: (1) provide for reasonable roaming under disaster arrangements when technically feasible;[2] (2) activate mutual aid arrangements with other facilities-based mobile wireless providers for providing aid upon request to those providers during emergencies;[3] (3) take reasonable measures to enhance municipal preparedness and restoration; (4) take reasonable measures to increase consumer readiness and preparation; and (5) take reasonable measures to improve public awareness and stakeholder communications on service and restoration status.[4]

Special Temporary Authority (STA)/Waivers/Extensions

The FCC may grant Special Temporary Authority (STA) to permit immediate or temporary operation of certain radio facilities during emergencies or other urgent conditions, as well as waivers to support emergency communications and service restoration.

[2] *See* 47 CFR § 4.17(a)(3)(i) (detailing criteria for activating roaming under disaster arrangements).

[3] *See* 47 CFR § 4.17(a)(3)(ii) (explaining what mutual aid arrangements must include).

[4] 47 CFR § 4.17(a)(3)(i)-(v); *see also* FCC, *Wireless Network Resiliency During Disasters* (June 4, 2024), https://www.fcc.gov/wireless-network-resiliency-during-disasters.