Appendix B

FINAL RULES

Part 20 of Title 47 of the Code of Federal Regulations is amended as follows:

- 1. The authority citation for Part 20 continues to read as follows: Authority: 47 U.S.C. 154, 160, 251-254, 303, and 332 unless otherwise noted.
- 2. Section 20.18 is amended in paragraph (d)(2) by adding the phrase "including that prescribed in paragraph (*l*) of this section" between the words "information" and "to."
- 3. Section 20.18 is further amended by adding a new paragraph (*l*) to read as follows:

§ 20.18 911 Service.

(1) Non-Service-Initialized Handsets.

- (1) Licensees subject to this section that donate a non-service-initialized handset for purposes of providing access to 911 services are required to:
- (i) program 123-456-7890 as the telephone number/mobile identification number into each handset;
- (ii) affix to each handset a label which is designed to withstand the length of service expected for a non-service-initialized phone, and which notifies the user that the handset can only be used to dial 911, that the 911 operator will not be able to call the user back, and that the user should convey the exact location of the emergency as soon as possible; and
- (iii) institute a public education program to provide the users of such handsets with information regarding the limitations of non-service-initialized handsets.
- (2) Manufacturers of 911-only handsets that are manufactured on or after October 1, 2002, are required to:
- (i) program each handset with 123-456-7890 as its telephone number/mobile identification number;
- (ii) affix to each handset a label which is designed to withstand the length of service expected for a non-service-initialized phone, and which notifies the user that the handset can only be used to dial 911, that the 911 operator will not be able to call the user back, and that the user should convey the exact location of the emergency as soon as possible; and
- (iii) institute a public education program to provide the users of such handsets with information regarding the limitations of 911-only handsets.
- (3) Definitions. The following definitions apply for purposes of this paragraph.
- (i) Non-service-initialized handset. A handset for which there is no valid service contract with a provider of the services enumerated in paragraph (a) of this section.
- (ii) 911-only handset. A non-service-initialized handset that is manufactured with the capability of dialing 911 only and that cannot receive incoming calls.