

**STATEMENT OF
COMMISSIONER MIGNON L. CLYBURN**

Re: *Rural Call Completion*, WC Docket No. 13-39.

It is astonishing that in 2014 an alarming number of calls to rural America are not being completed. This is unacceptable. The core of the FCC's mission is to guarantee that networks are reliable and resilient so that every consumer can make and receive a telephone call. We have an obligation to take decisive and meaningful action to ensure that all calls – whether rural, remote, urban or suburban – are completed.

The FCC should always strive to minimize burdens while making sure that we have the tools necessary to protect the public interest. The Order adopted last year took a balanced approach to enable us to investigate and crack down on call completion problems by requiring providers to retain and report information about long distance calls on their networks. New information in the record demonstrates that a narrow reconsideration is appropriate in order to reduce the burdens on providers, but we still have more work to do. Analyzing data will help isolate and investigate the issue, but it will not completely solve the problem. It is my hope that by working with my colleagues, we will be able to take permanent action to address rural call completion issues as expeditiously as possible.