

**STATEMENT OF
COMMISSIONER JESSICA ROSENWORCEL**

Re: *Kenneth Moser dba Marketing Support Systems*, File No.: EB-TCD-00028267.

You're tired of them. Me too. The calls that tumble in every day, offering a cruise or debt relief or something else you did not ask for, do not want, and do not need—they are exasperating. Robocalls are degrading communications and destroying trust in networks. And after a brief downturn in the volume of these calls during the early days of the pandemic, scammers are back at it. The numbers are going up.

We need to respond in kind. With more action, more enforcement, and more penalties—like what we do here today. In this decision we impose a forfeiture against a caller who used the spoofed numbers of a competitor to make tens of thousands of calls to spread misinformation about a political campaign. This was sordid stuff. One week before a state primary, this robocall campaign featured allegations about sexual assault by a candidate that ultimately resulted in the accuser pleading guilty to making a false report of a crime. The California Secretary of State referred this matter to us for investigation. We did just that and as a result this order has my full support. But it is not the only calling campaign that needs investigation. Just two weeks ago there were reports that millions of robocalls were also using spoofed numbers to spread misinformation in advance of the November election. This, too, needs attention. Because if these calls ran afoul of the tools we have to protect consumers—like the Telephone Consumer Protection Act, Truth in Caller ID Act, and TRACED Act—this agency needs to act.