PUBLIC NOTICE

Federal Communications Commission
45 L Street NE
Washington, DC 20554

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FEDERAL COMMUNICATIONS COMMISSION ANNOUNCES SECOND SET OF PROJECTS SELECTED FOR THE CONNECTED CARE PILOT PROGRAM

WC Docket No. 18-213

1.   In this Public Notice, as part of its ongoing efforts to promote and support connected care technologies and services, the Commission announces a second set of Pilot projects that have been selected for the Connected Care Pilot Program. The Connected Care Pilot Program was established to provide up to $100 million in Universal Service Funds to help eligible health care providers defray the costs of providing connected care services to their patients and study how the Universal Service Fund (USF) can help support the continuing trend toward connected care services.

2.   The additional projects selected today represent a broad array of geographic areas and a diversity of provider types, involve patients in underserved communities, and will address a range of health conditions. Selected Pilot Program participants each demonstrated sufficient experience or expertise necessary to provide connected care services as proposed in their application, and where applicable in supplemental materials, which should enable them to quickly implement their projects and enable their patients to quickly experience the benefit of connected care services. Funding these projects will enable selected Pilot Program participants to treat a large number of low-income and veteran patients with connected care services. These projects will also address public health epidemics, opioid dependency, mental health conditions, maternal heath/high-risk pregnancy, and chronic or recurring conditions, conditions that are the focus of the Pilot Program. Funding these projects will help bring connected care services to rural, Tribal, and other underserved areas nationwide. Supporting these projects will also help the Commission to ascertain how USF support can enable providers to use connected care to help improve health outcomes, with an emphasis on low-income and veteran patients.

I.   BACKGROUND

3.   The Pilot Program will make available up to $100 million over a three-year period for selected Pilot projects for qualifying purchases necessary to provide connected care services, with a particular emphasis on providing connected care services to low-income and veteran patients.[1] The Pilot Program is open to eligible non-profit or public health care providers that fall within the enumerated categories in section 254(h)(7)(B) of the Telecommunications Act until the three-year duration of the Pilot Program ends.[2] For purposes of the Pilot Program, eligible health care providers and their patients

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[1] *See Promoting Telehealth for Low-Income Consumers*; *COVID-19 Telehealth Program*, Report and Order, 35 FCC Rcd 3366, 3369-97, paras. 5, 55 (2020) (*Connected Care Report and Order*).

[2] *See id.* at 3368-69, para. 55 (noting that the categories of eligible nonprofit and public health care providers are: (1) post-secondary educational institutions offering health care instruction; teaching hospitals, and medical schools; (2) community health centers or health centers providing health care to migrants; (3) local health departments or agencies; (4) community mental health centers; (5) not-for-profit hospitals; (6) rural health clinics; (7) skilled nursing facilities; and (8) consortia of health care providers from one of the preceding seven categories). 47 U.S.C.

(continued….)

may be located in rural or non-rural areas, and eligible non-rural health care providers are not required to be part of a majority rural consortium.[3]

4.   Pilot projects selected to participate in the program will receive universal service support to offset 85% of qualifying costs incurred in connection with the Pilot Program. The remaining 15% share of the costs of eligible services must be paid by the selected Pilot project recipients from eligible sources, and participating health care providers must also pay the costs of any ineligible expenses associated with their respective projects.[4] Health care providers whose Pilot projects are selected to participate in the program also must seek competitive bids for the eligible services for which they intend to seek Pilot Program support.[5]

5.   On November 5, 2020, the Wireline Competition Bureau (Bureau) announced that the application filing window for the Pilot Program would open on Friday, November 6, 2020, at 12:00 PM ET and would close on Monday, December 7, 2020, at 11:59 PM ET.[6] On January 15, 2021, the Commission announced the initial set of Pilot projects, which included 14 applicants requesting $26.5 million.[7] This Public Notice announces a second set of Pilot projects which includes 36 separate applications requesting $31,266,347.

II.   SELECTED PROJECTS

6.   Following further review of the applications on file, the Commission, working with the Bureau and others,[8] today announces a second set of Pilot projects. Selected projects are listed in the Appendix.

7.   As with the initial selections, projects in this second set of selections represent several different geographic areas and provider types, will involve patients in underserved communities and will address a range of health conditions. The Commission designed the Pilot Program with a particular emphasis on providing connected care services to low-income and veteran patients, and these projects would all target one or both of these populations. As such, these projects will advance the goals of the Pilot Program by helping the Commission to determine how universal service support provided to health care providers for the costs associated with providing connected care services can enable them to: (1)

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§ 254(h)(7)(B). *See also Connected Care Report and Order*, 35 FCC Rcd at 3393, para. 51 (describing the Pilot Program's focus on low-income and veteran patients).

[3] *See Connected Care Report and Order*, 35 FCC Rcd at 3384, para. 38.

[4] *See id.* at 3388-89, para. 43. *See also* 47 CFR § 54.611(b)(1) ("Eligible sources include the applicant or eligible health care provider participants, state grants, appropriations, or other sources of state funding; federal funding, grants, loans or appropriations except for other federal universal service funding, or other sources of federal funding; Tribal government funding; and other grants, including private grants."); 47 CFR § 54.611(b)(2) ("Ineligible sources include (but are not limited to) in-kind or implied contributions from health care providers; direct payments from service providers, including contractors and consultants to such entities; and for-profit entities."). Additionally, all applicants participating in the Connected Care Pilot Program are subject to the Commission prohibition on gifts from service providers. *See Connected Care Report and Order,* 35 FCC Rcd at 3412, para. 76.

[5] *Connected Care Report and Order,* 35 FCC Rcd at 3411-13, paras. 75-76. The *Connected Care Report and Order* outlines limited exemptions to the competitive bidding requirements. *Id.* at 3412-13, para. 76.

[6] *Wireline Competition Bureau Announces Connected Care Pilot Program Application Filing Window Opening*, Public Notice, DA 20-1315 (WCB Nov. 5, 2020) (*Bureau Application Filing Window Public Notice*).

[7] *Federal Communications Commission Announces Initial Projects Selected for the Connected Care Pilot Program*, Public Notice, FCC 21-12 (Jan. 15, 2021) (*January Selection Public Notice*).

[8] *Connected Care Report and Order*, 35 FCC Rcd at 3412, para. 74.

improve health outcomes through connected care; (2) reduce health care costs for patients, facilities and the health care system; and (3) support the trend towards connected care everywhere.[9]

8.   Each of the projects in this second set of selections will treat a number of patients in the target populations with eligible services. Further, these projects will address a number of critical health conditions such as high-risk pregnancy/maternal health, mental health conditions, opioid dependency, COVID-19, and chronic conditions. Supporting these projects will help us ascertain how USF support can enable providers to use connected care to help improve the health outcome of the patients. Likewise, we expect that using connected care to treat these conditions will reduce costs and increase the quality of care. And, because these projects will treat many patients in areas of great need across the nation, selecting these projects will enable the Commission to better understand how USF funding can support the trend towards connected care everywhere.

9.   Selected participants must seek bids for the services they intend to procure in accordance with the competitive bidding rules for the Healthcare Connect Fund Program[10] and submit a Request for Funding to the Universal Service Administrative Company (USAC), the Administrator of the universal service programs.[11] USAC will then review Requests for Funding and make final determinations regarding the eligibility of the services requested before committing funding to each Pilot Project.[12]

III.   ADDITIONAL INFORMATION

10.   For further information regarding this Public Notice, please send an email to ConnectedCare@fcc.gov. Additional information concerning the Pilot Program will be posted at the following link: https://www.fcc.gov/wireline-competition/telecommunications-access-policy-division/connected-care-pilot-program.

11.   Action by the Commission, June 15, 2021.

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[9] *Id.* at 3416, para. 83.

[10] *See id.* at 3411-12, paras. 75-76.

[11] *See id.* at 3413, para. 77.

[12] Services and equipment eligible for support include: (1) patient broadband Internet access services, (2) health care provider broadband data connections, (3) other connected care information services, and (4) certain network equipment. *See id*. at 3397-3402, paras. 55-64. End-user devices are not eligible for support in the Pilot Program. *See id*. at 3402-03, para. 65. *See also Bureau Application Filing Window Public Notice* at 3-4 (providing examples of service eligible for support in the Pilot Program).

APPENDIX

Selected Pilot Program Projects

The Commission makes the following selections of 32 applicants filing 36 separate Pilot project applications for the Connected Care Pilot Program:[1]

- *ADV West - Frank R. Howard Memorial Hospital, Willets, CA.*[2] ADV West - Frank R. Howard Memorial Hospital's Pilot project would use $504,900 in Connected Care support to provide data for patient devices and remote patient monitoring services primarily to low-income patients suffering from chronic disease and mental health issues. ADV West - Frank R. Howard Memorial Hospital's Pilot project would serve an estimated 2,000 patients in Mendocino County, California, approximately 70% of whom are low-income. ADV West - Frank R. Howard Memorial Hospital was chosen because it would address targeted medical conditions for a sizeable, low-income patient group in medically underserved areas, and it has a plan for delivering its connected care services.

- *Albany Medical Center, Albany, NY.*[3] Albany Medical Center's Pilot program would use $331,429 in Connected Care support to provide patient broadband, video visits, and remote treatment to low-income patients suffering from chronic conditions, high-risk pregnancy/maternal health, infectious diseases including COVID-19, mental health conditions, and opioid dependency. Albany Medical Center's Pilot project would serve at least 120,000 patients in northeastern New York, 68% of whom are low-income patients. Albany Medical Center was selected because it would treat targeted conditions for a large low-income population in medically underserved areas.

- *Blessing Health System, consortium with sites in western Illinois and eastern Missouri.*[4] Blessing Health System seeks $393,012 for remote patient monitoring, remote treatment, and video visits to treat chronic, long-term, and behavioral health conditions. Blessing Health System's Pilot project would serve an estimated 1,900 patients, 100% of whom are low-income patients. Blessing Health System was chosen for its focus on delivering mental health services and remote patient monitoring to low-income patients in rural areas.

- *Boone Memorial Health Services, Danville, WV.*[5] Boone Memorial Health Services' Pilot program would use $394,400 in Connected Care Pilot Program support to provide patient-based, Internet-connected remote monitoring and video visits for veterans and low-income patients suffering from chronic or long-term conditions and mental health conditions. Boone Memorial

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[1] The per project dollar amounts listed in this Appendix reflect an evaluation of each project's proposed budget, including removal of costs for clearly ineligible items. Selection of a project in this Public Notice does not constitute a funding commitment and does not guarantee funding for any specific items included in the applications for the Pilot Program. Selected projects are required to submit a formal Request(s) for Funding to USAC for their pilot project, USAC will review the Requests for Funding and make final determinations regarding the eligibility of the services requested before committing funding to each pilot project.

[2] *See* ADV West - Frank R. Howard Memorial Hospital, Application No. CCPP20200000393 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/1214098704602.

[3] *See* Albany Medical Center, Application No. CCPP20200000363 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/1214152116857.

[4] *See* Blessing Health System, Application No. CCPP20200000296 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/121491766717.

[5] *See* Boone Memorial Health Services, Application No. CCPP20200000369 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/121480911861.

Health Services' Pilot project would serve an estimated 5,000 patients in West Virginia, approximately 75% of whom are low-income or veterans. Boone Memorial Health Services was chosen for its focus on serving rural, low-income patients.

- *Bridgeport Hospital, Bridgeport, CT; Lawrence + Memorial Hospital, New London, CT; Greenwich Hospital, Greenwich, CT; Yale New Haven Hospital, New Haven, CT*.[6] These applicants are all part of the Yale New Haven Health System but filed separate applications for similar projects. Collectively, their Pilot projects seek $1,278,910 in Connected Care support to provide patient broadband connectivity primarily to low-income patients suffering from mental health conditions. These Pilot projects will serve an estimated 1,800 patients, 95% of whom would be low-income patients. These projects were selected because of their potential impact on their low-income communities.

- *Catholic Health Initiatives, consortium with 36 sites in Arkansas, Iowa, Kentucky, Minnesota, North Dakota, and Nebraska.*[7] Catholic Health Initiatives' Pilot project would use $6,183,189 in Connected Care support to provide patient-based, Internet-connected remote monitoring, video visits, and remote treatment to vulnerable populations, especially low-income rural residents in Medically Underserved Areas (MUAs) and/or Health Professional Shortage Areas (HPSAs) for Primary Care. Through strengthened and expanded broadband connectivity, Catholic Health Initiatives' Pilot project would treat patients suffering from chronic or infectious disease, and will serve an estimated 3,000 patients, 90% of whom lack adequate broadband access, across 36 rural sites in Arkansas, Kentucky, Nebraska, Iowa, North Dakota, and Minnesota. Catholic Health Initiatives was chosen for its plan to offer new connectivity options to its rural patients and thereby improve chronic care management and reduce readmissions.

- *Central Peninsula Hospital, Soldotna, AK*.[8] Central Peninsula Hospital's Pilot program seeks $3,300,839 in Connected Care support to provide patient-based, Internet-connected remote monitoring, other monitoring, video visits, diagnostics including imaging, remote treatment and other services for veterans and low-income patients suffering from chronic conditions, high-risk pregnancy/maternal health, infectious diseases including COVID-19, mental health conditions, and opioid dependency. Central Peninsula Hospital's Pilot project could reach an estimated 28,706 patients across Alaska, 40% of whom are low-income patients and 20% of whom may be veterans. Central Peninsula Hospital's project was selected because of its wide potential impact across its remote community.

- *Children's National Medical Center, Washington, DC*.[9] Children's National Medical Center's Pilot project seeks $1,680,830 in Connected Care support to provide connected care services, including remote patient monitoring, video visits, and remote treatment, primarily to low-income patients who suffer from a number of conditions, including diabetes, COVID-19, congenital heart disease, and mental and behavioral health conditions. Children's National Medical Center's Pilot

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[6] *See* Bridgeport Hospital, Application No. CCPP20200000119 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/12140239102586; Lawrence + Memorial Hospital, Application No. CCPP20200000306 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/121427254374; Greenwich Hospital, Application No. CCPP20200000305 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/1214117874249; and Yale New Haven Hospital, Application No. CCPP20200000304 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/121480731388.

[7] *See* Catholic Health Initiatives, Application No. CCPP20200000167 (submitted Dec. 6, 2020), https://www.fcc.gov/ecfs/filing/121466403917.

[8] *See* Central Peninsula Hospital, Application No. CCPP20200000337 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/121450338059.

[9] *See* Children's National Medical Center, Application No. CCPP20200000237 (submitted Dec. 4, 2020), https://www.fcc.gov/ecfs/filing/1214424537361.

project will reach an estimated 27,890 patients in Washington, DC, Maryland, Virginia and other areas nationwide, approximately 70% of whom are low-income. Children's National Medical Center was selected because of its wide reach to low-income patient populations.

- *Coastal Health Alliance, dba Bolinas Family Practice, Bolinas, CA; Coastal Health Alliance, dba Point Reyes Medical Clinic, Point Reyes Station, CA.*[10] These applications, filed by the same parent entity, would use a combined total of $542,304 in Connected Care support to provide patient-based, Internet-connected remote monitoring, other monitoring, video visits, imaging diagnostics, other diagnostics, remote treatment and other services for low-income patients suffering from chronic or long-term conditions, high-risk pregnancy/maternal health, COVID-19, infectious diseases other than COVID-19, mental health conditions, opioid dependency, and other conditions. Together, the two Pilot projects would serve an estimated 2,278 patients, approximately 76% of whom are low-income. These Pilot project applications were selected because they would leverage Pilot Program funding to expand connected care offerings and address barriers to access to care for low-income patients, including those in rural areas.

- *Community Health Center of Lubbock, Lubbock, TX.*[11] Community Health Center of Lubbock seeks $59,142 to provide patient broadband for remote patient monitoring for hypertension. Community Health Center of Lubbock's Pilot project would leverage Pilot Program funding to provide connectivity services to at least 240 patients as part of a larger connected care initiative that will use HRSA funding to serve 1,200 patients, an estimated 80% of whom are low-income. Community Health Center of Lubbock's service area includes Health Professional Shortage Areas. Community Health Center of Lubbock's Pilot project was selected because of its focus on primarily treating low-income patients and veterans and addressing patient connectivity barriers to receiving connected care services.

- *Dubuque Community Mental Health Center, Dubuque, IA.*[12] The Dubuque Community Mental Health Center's project proposal would use $363,463 to provide video visits or consults and remote treatment to low-income patients. These patients are suffering from chronic/long-term conditions, mental health conditions, and opioid dependency. Dubuque Community Mental Health Center would serve approximately 1,000 patients in Iowa, 72% of whom would be low-income patients. Dubuque was selected because of its focus on bringing broadband directly to low-income patients.

- *Grace Health, Battle Creek, MI.*[13] Grace Health seeks $606,339 in Connected Care funding to implement a new telehealth system and devote resources for patient broadband Internet access service (BIAS). Grace Health will reach more than 31,000 individuals and will work to connect 500 patients to broadband, 80% of whom will be low-income. Grace Health was selected because of its plan to serve a predominantly low-income population and its plan to treat infectious disease, opioid dependency, and maternal health issues using connected care resources.

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[10] *See* Coastal Health Alliance, dba Bolinas Family Practice, Application No. CCPP20200000412 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/12141922106362; Coastal Health Alliance, dba Point Reyes Medical Clinic, Application No. CCPP20200000415 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/12140849410816.

[11] *See* Community Health Center of Lubbock, Application No. CCPP20200000159 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/12142333213888.

[12] *See* Dubuque Community Mental Health Center, Application No. CCPP20200000303 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/1214119877789.

[13] *See* Grace Health C-19, Application No. CCPP20200000098 (submitted Nov. 17, 2020), https://www.fcc.gov/ecfs/filing/1214679516514.

- *Heartland Health Centers Consortium, consortium with sites in Chicago, IL and Skokie, IL.*[14] Heartland Health Centers Consortium has nine sites across Chicago and in Skokie, IL. Heartland Health Centers Consortium's Pilot program seeks $693,154 in Connected Care support to provide patient-based, Internet-connected remote monitoring, video visits, remote treatment and other services for low-income patients suffering from chronic conditions, high-risk pregnancy/maternal health, infectious diseases, including COVID-19, mental health conditions, and opioid dependency. Heartland Health Centers Consortium's Pilot project would serve an estimated 2,100 patients, 91% of whom would be low-income. Heartland Health Centers Consortium was selected because of its wide array of services offered and its potential impact on the low-income population in its communities.

- *Heritage Behavioral Health Center, Decatur, IL.*[15] Heritage Behavioral Health Center's Pilot project seeks $322,299 in Connected Care support to provide video visits and remote treatment to low-income and veteran patients suffering from opioid dependency and mental health conditions. Heritage Behavioral Health Center's Pilot project would reach an estimated 5,500 patients in Macon County and DeWitt County, Illinois, 71% of whom would be low-income patients. Heritage Behavioral Health Center was selected because of its focus on mental health efforts for the low-income population in its community.

- *Heritage Clinic, consortium with sites in Los Angeles, Long Beach, Pasadena, and Lancaster, CA.*[16] Heritage Clinic seeks $197,880 in Connected Care support to serve low-income seniors, some of whom are veterans or experiencing homelessness, to receive mental health services via video visits or consults. The project would serve 600 patients in Southern California, 98% of whom would be low-income or veteran patients. Heritage Clinic was selected because of its focus on serving low-income, including veteran, patients.

- *Housing Works Health Services III, Inc. on behalf of EngageWell IPA C-19, consortium with 32 sites in New York City, NY.*[17] Housing Works seeks $2,527,220 in Connected Care Pilot Program funding to provide connected care services including video visits and remote treatment, to treat a variety of conditions, including chronic or long-term conditions, infectious diseases (including COVID-19), mental health conditions, and opioid dependency through 32 community health centers and community mental health centers in New York City. Housing Works estimates that its Pilot project would serve 25,836 patients, and estimates that 100% of the participating patients would be low-income. Housing Works' Pilot project was selected because of its primary focus on low-income patients, and because it would remove barriers to access, and increase and simplify access to medical and behavioral health treatment for low-income and vulnerable patients, many of whom have chronic medical conditions, in New York City, including in Brooklyn, Harlem, Queens, and the Bronx.

- *Hudson Headwaters Health Network, consortium with sites in 13 communities in upstate New York.*[18] Hudson Headwaters Health Network (HHHN) seeks $767,210 in funding to upgrade

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[14] *See* Heartland Health Centers Consortium, Application No. CCPP20200000334 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/1214829029459.

[15] *See* Heritage Behavioral Health Center, Inc, Application No. CCPP20200000210 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/1214011731798.

[16] *See* Heritage Clinic, Application No. CCPP20200000154 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/12140319924042.

[17] *See* Housing Works Health Services III, Inc. on behalf of EngageWell IPA C-19, Application No. CCPP20200000049 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/121479528025.

[18] *See* Hudson Headwaters Health Network, Application No. CCPP20200000326 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/121415252213.

routers at satellite locations and to procure a HIPAA-compliant digital portal that supports telehealth sessions and patient scheduling. The project will potentially impact more than 81,000 patients, of whom 35% may be low-income. HHHN was selected because of its focus on increasing resources for a large community while also incorporating a patient broadband component.

- *IHS-CAL Round Valley Indian Health Center, Covelo, CA.*[19] IHS-CAL Round Valley Indian Health Center's Pilot project seeks $968,836 in Connected Care support to provide remote patient monitoring, virtual visits, imaging diagnostics, and remote treatment to low-income and veteran patients suffering from opioid dependency, COVID-19, mental health conditions, maternal health issues, and chronic illnesses. IHS-CAL Round Valley Indian Health Center's Pilot project would serve an estimated 350 patients, all of whom would be low-income and 10% of whom will be veterans. IHS-CAL Round Valley Indian Health Center was chosen because of its potential impact on its rural and Tribal community.

- *Johns Hopkins University, Baltimore, MD.*[20] Johns Hopkins University's Pilot project seeks $297,670 in Connected Care support to provide increased broadband access for telehealth services and patient-based internet-connected remote monitoring for homeless persons with substance abuse disorders, pregnant women with substance abuse disorders, persons with severe psychiatric illness, and persons with substance abuse disorders. Johns Hopkins University's Pilot project would serve 565 patients, 85% of whom are low-income, and an estimated 30% have no or little access to broadband connectivity. Johns Hopkins University's Pilot project was selected because of its plan to provide connectivity and expand telehealth access to a primarily low-income and underserved patient population.

- *Kennedy Krieger Children's Hospital, Baltimore, MD.*[21] Kennedy Krieger Children's Hospital seeks $1,960,950 in Connected Care support to provide video consults and remote patient monitoring to low-income patients suffering from chronic health conditions and mental health concerns. Kennedy Krieger will serve an estimated 500 patients, 100% of whom are low-income patients. Kennedy Krieger was selected because of its potential impact on low-income children with chronic health conditions and mental health concerns in its community.

- *Mobile Medical Care, Inc., Silver Spring, MD.*[22] Mobile Medical Care's Pilot project seeks $293,250 in Connected Care support to provide video visits and remote patient monitoring services primarily to low-income patients suffering from COVID-19, diabetes, or hypertension. Mobile Medical Care's Pilot project would serve an estimated 4,500 patients, 100% of whom would be low-income. Mobile Medical Care was selected because of its potential community impact and its commitment to support patient broadband as part of its Pilot project.

- *Primary Care Providers for a Healthy Feliciana, Inc. - RKM Dental Clinic, Clinton, LA.*[23] This Pilot project would use $79,560 in Connected Care support to provide remote treatment, video visits, and remote patient monitoring services primarily to low-income and veteran patients

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[19] *See* IHS-CAL Round Valley Indian Health Center, Application No. CCPP20200000200 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/12140678210885.

[20] *See* Johns Hopkins University, Application No. CCPP20200000128 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/121480846167.

[21] *See* Kennedy Krieger Children's Hospital, Inc., Application No. CCPP20200000161 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/12141266530296.

[22] *See* Mobile Medical Care, Inc., Application No. CCPP20200000275 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/12142255930187.

[23] *See* Primary Care Providers for a Healthy Feliciana, Inc - RKM Dental Clinic, Application No. CCPP20200000005 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/1214679301525.

suffering from COVID-19, mental health conditions, opioid dependency, and chronic conditions. This Pilot project would serve an estimated 200 patients in Clinton, LA, 80% of them low-income or veterans. This project was selected because of its commitment to supporting patient broadband to facilitate remote patient monitoring.

- *Sheppard Pratt, Towson, MD.*[24] Sheppard Pratt's Pilot project seeks $1,109,287 in Connected Care support to provide broadband Internet access to an estimated 600 patients with severe mental health conditions, such as schizophrenia and bipolar disorder, who are primarily low-income and reside in group homes throughout Baltimore City, Baltimore County, and Frederick County, Maryland. Sheppard Pratt's Pilot project will focus on using connected care to provide a continuum of behavioral health care services to patients, such as remote treatment, video visits or consults, medication management, case management, and other supportive services. Sheppard Pratt has demonstrated its experience in providing behavioral health services and telehealth, and 100% of the patient population that would be served are either low-income or veterans. Sheppard Pratt was chosen for its proposal to open up connected care treatment options to a low-income or veteran patient population that has been particularly isolated during the COVID-19 pandemic.

- *Summa Health, Akron, OH.*[25] Summa Health's Pilot project seeks $783,870 in Connected Care support to provide remote patient monitoring services to primarily low-income patients suffering from mental health conditions and substance use disorders. Summa Health's Pilot project would serve an estimated 3,453 low-income patients in Northeast Ohio, of whom 65% are low-income. Summa Health's Pilot project was chosen for its use of remote patient monitoring to improve treatment of a large percentage of low-income patients with mental health and substance abuse conditions.

- *The Counseling Center of Wayne and Holmes County, Wooster OH.*[26] The Counseling Center of Wayne and Holmes Counties C19's Pilot program seeks $80,155 in Connected Care support to provide video visits, remote treatment and other services for low-income patients suffering from chronic or long-term conditions and mental health conditions. The Counseling Center of Wayne and Holmes Counties C19's Pilot project would serve an estimated 65 patients in Wayne and Holmes Counties, 100% of whom would be low-income. The Counseling Center's Pilot project was chosen because of its commitment to serving low-income patients.

- *The Mental Health Center of Greater Manchester, consortium with six sites in Manchester, NH.*[27] The Mental Health Center of Greater Manchester seeks $559,634 for a Pilot project to provide video visits and remote treatment for mental health conditions and opioid and other substance use dependency to low-income patients and veterans in the City of Manchester and surrounding towns, including medically underserved areas. The Mental Health Center of Greater Manchester's proposed Pilot project would serve an estimated 11,000 patients, more than half of whom are low-income or veterans. The Mental Health Center of Greater Manchester would use Pilot Program funding to upgrade its bandwidth and remove barriers to access, enabling it to increase the services it offers and the number of clients it serves. The Mental Health Center of

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[24] *See* Sheppard Pratt, Application No. CCPP20200000192 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/121413956678.

[25] *See* Summa Health System - Akron City, Application No. CCPP20200000335 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/1214439603338.

[26] *See* The Counseling Center of Wayne and Holmes Counties C19, Application No. CCPP20200000260 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/1214604725502.

[27] *See* The Mental Health Center of Greater Manchester, Application No. CCPP20200000232 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/1214061211895.

Greater Manchester's Pilot project was selected because of its extensive experience providing mental health services and its focus on a significant number of low-income and veteran patients.

- *The MetroHealth System, Cleveland, OH.*[28] The MetroHealth System's Pilot project seeks $901,000 in Connected Care support to provide high-speed, low-cost broadband connectivity to low-income patients residing in Cuyahoga Metropolitan Housing Authority housing. The program will treat chronic or long-term and mental health conditions but will focus on patients with diabetes and hypertension by providing them with more options to receive necessary services and care management through remote patient monitoring, video visits, and health coaching. The MetroHealth System's Pilot project will serve an estimated 500 patients, 100% of whom are low-income. The MetroHealth System pilot was chosen for its innovative approach to providing connectivity for patients residing in public housing and facilitating treatment of chronic or mental health conditions.

- *University of Florida - Department of Pediatrics, Gainesville, FL.*[29] The University of Florida's Pilot project seeks $612,000 in Connected Care support to provide patient-based connected remote monitoring, video visits or consults, other diagnostics, and remote treatment to low-income and veteran patients suffering from chronic health conditions and mental health conditions. The University of Florida's Pilot project would serve an estimated 10,000 patients, 100% of whom will be either low-income or veteran patients, with a focus on patients who travel long distances to receive care. The University of Florida was selected because of its focus on expanding access to care and addressing broadband access issues for low-income pediatric and veteran patients.

- *University of Hawaii, JABSOM: Department of Family Medicine and Community Health Hawaii/Pacific Basin Area Health Education Center, Honolulu, HI.*[30] University of Hawaii JABSOM (John A. Burns School of Medicine) seeks $320,535 in Connected Care support for patient connectivity services and a telehealth platform to provide video visits and remote treatment for a range of conditions including mental health conditions, opioid dependency, chronic conditions, and maternal health conditions and high-risk pregnancies. University of Hawaii JABSOM's Pilot project would serve an estimated 1,000 patients, at least 77% of whom are low-income or veterans, with a particular focus on patients in rural areas, low-income areas, and Health Professional Shortage Areas. University of Hawaii JABSOM's Pilot project will partner with the HRSA funded University of Hawaii Pacific Basin Telehealth Resource Center (PBTRC) and the Hawaii/Pacific Area Health Education Center (AHEC) to provide patient digital literacy support for participating patients. University of Hawaii JABSOM's Pilot project was selected because of its primary focus on expanding access to care and addressing broadband access issues for low-income, veteran, and vulnerable patient populations.

- *University of Kentucky Healthcare, Lexington, KY.*[31] University of Kentucky Healthcare's Pilot project seeks $998,466 in Connected Care support to provide patient broadband connectivity to low-income patients in rural Kentucky suffering from cancer. By providing patients with access to consistent broadband Internet access service, University of Kentucky Healthcare's Pilot project

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[28] *See* The MetroHealth System, Application No. CCPP20200000023 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/1214326617808.

[29] *See* University of Florida - Department of Pediatrics C19, Application No. CCPP20200000184 (submitted Dec. 4, 2020), https://www.fcc.gov/ecfs/filing/12142429107224.

[30] *See* JABSOM: Department of Family Medicine and Community Health Hawaii/Pacific Basin Area Health Education Center, Application No. CCPP20200000299 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/1214191100657.

[31] *See* University of Kentucky HealthCare, Application No. CCPP20200000112 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/121452430614.

will use connected care services such as remote patient monitoring, video visits or consults, and remote treatment, to improve cancer treatment and compliance with treatment plans. The University of Kentucky's Pilot project would serve an estimated 1,323 patients, 23% of whom are low-income. The University of Kentucky's Pilot project was selected because of the state's high burden of cancer patients and low broadband adoption.

- *Upstate Consortium, consortium with 18 sites in the Syracuse, NY Region.*[32] Upstate Consortium seeks $2,050,200 in Connected Care support to provide video consults and remote patient monitoring services to patients suffering from a range of conditions, including diabetes and other chronic conditions, stroke, behavioral health conditions, infectious diseases, opioid dependency, maternal health conditions, and high-risk pregnancy. Upstate Consortium's Pilot project would reach an estimated 97,500 patients in Central New York, including rural areas, 45% of whom are low-income. Approximately 250 patients will receive patient broadband through Upstate Consortium's Pilot project. Upstate Consortium was selected because of its focus on increasing access to care and addressing broadband access issues, and its potential impact on a large number of rural and low-income patients.

- *Wooster Community Hospital, Wooster, OH.*[33] Wooster Community Hospital seeks $104,414 in Connected Care support to help uninsured or underinsured patients manage their care remotely following discharge. Eligible patients will have one of the hospital's four major diagnoses: chronic heart failure, diabetes, COPD, or COVID-19. Patients will receive remote, one-on-one care with an advanced practice nurse who will address symptoms, medication management, and disease-specific education. Wooster Community Hospital hopes to serve 360 unique patients, an estimated 80% of whom will be low-income. Wooster Community Hospital was selected because of its potential impact to its community and dedication to serving a large percentage of low-income patients.

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[32] *See* Upstate Consortium, Application No. CCPP20200000231 (submitted Dec. 4, 2020), https://www.fcc.gov/ecfs/filing/121486802792.

[33] *See* Wooster Community Hospital, Application No. CCPP20200000117 (submitted Dec. 7, 2020), https://www.fcc.gov/ecfs/filing/12142705703865.