STATEMENT OF CHAIRWOMAN JESSICA ROSENWORCEL

Re: Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991, CG Docket No. 02-278, Petition for Declaratory Ruling of All About the Message, LLC (November 14, 2022)

Maybe it has happened to you. A voicemail notification pops up on your phone and you think wait, did it even ring? Sometimes there is no ring at all because of something called "ringless voicemail." It's unbelievably annoying. It also doesn't seem right that a call can make its way to your voicemail inbox without you having any way to stop it. On top of that, ringless voicemail can lead to the same kind of fraud that flourishes with scam robocalls. That's why today the Federal Communications Commission is making it crystal clear that ringless voicemail is subject to the Telephone Consumer Protection Act and our rules prohibiting callers from sending this kind of junk without consumers first giving their permission to be contacted this way. After all, no one wants to miss important calls from family and friends because these garbage messages fill up their in-box.