

**STATEMENT OF
COMMISSIONER ANNA M. GOMEZ**

Re: *Implications of Artificial Intelligence Technologies on Protecting Consumers from Unwanted Robocalls and Robotexts*, CG Docket No. 23-362, Declaratory Ruling (February 2, 2024)

Artificial Intelligence (AI) technologies can bring both new challenges to the security of our communications and opportunities to combat robocalls and robotexts. Responsible and ethical implementation of AI technologies is crucial to strike a balance, ensuring that the benefits of AI are harnessed to protect consumers from harm rather than amplify the risks they face in an increasingly digital landscape. That is why it is important that the Federal Communications Commission issues this Declaratory Ruling.

Today, the Commission confirms that the Telephone Consumer Protection Act's prohibition on using "artificial or prerecorded voice" to make robocalls and robotexts without prior express consent of the receiving party includes AI technologies that generate human voices, such as voice cloning. This Declaratory Ruling is particularly important to prevent fraudsters from using AI to prey on consumers.