STATEMENT OF COMMISSIONER OLIVIA TRUSTY

Re: Advanced Methods to Target and Eliminate Unlawful Robocalls; Call Authentication Trust Anchor; Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991; Dismissal of Outdated or Otherwise Moot Robocalls Petitions, Ninth Further Notice of Proposed Rulemaking in CG Docket No. 17-59; Seventh Further Notice of Proposed Rulemaking in WC Docket No. 17-97; Further Notice of Proposed Rulemaking in CG Docket No. 02-278; and Public Notice in CG Docket No. 25-307 (October 28, 2025).

Combatting illegal robocalls and restoring consumer trust in telephone networks remains an essential part of the FCC's mission. One of our most effective tools is improved information. Empowering consumers with accurate, timely information helps them use telephone networks with confidence. Likewise, ensuring that providers obtain and use key information about the traffic on their networks helps prevent illegal calls from ever reaching consumers, whether through careful vetting of customers or through measures such as call blocking.

Another critical tool is our implementation of the Telephone Consumer Protection Act's call restrictions. Faithfully applying that statute in light of marketplace and technological evolution requires ongoing evaluation to ensure we properly identify which categories of calls are illegal while preserving consumers' ability to receive the communications they want and need.

This item takes action on both fronts. It seeks comment on ways to provide consumers with better information about who is on the other end of the call. In addressing the technical challenges involved, I am pleased that the item builds on existing industry standards and marketplace efforts where possible.

It also proposes steps to combat robocalls originating outside the United States, a particularly challenging category for the Commission's enforcement efforts. I am hopeful that by giving providers better access to information about these calls, they will be better equipped to respond, including through the use of reasonable analytics to voluntarily block suspicious traffic.

Finally, the item seeks comment on ensuring that our implementation of the TCPA remains current and aligned with consumer interests. For example, while the FCC recently adopted rules to make it easier for consumers to revoke consent to receive robocalls, some stakeholders, including those in the financial sector, public utilities, and consumer advocates, have raised concerns about unintended consequences, such as lost fraud alerts or emergency notifications. I am glad that we are taking a closer look at these and other issues as we continue refining our approach.

I thank the Consumer and Governmental Affairs Bureau for its work on this item.