

**STATEMENT OF
COMMISSIONER OLIVIA TRUSTY**

Re: *Call Authentication Trust Anchor, Advanced Methods to Target and Eliminate Unlawful Robocalls*, Further Notice of Proposed Rulemaking, WC Docket No. 17-97; CG Docket No. 17-59 (May 20, 2026).

In 2019, Congress enacted the Pallone-Thune TRACED Act “to provide an agile tool that can be used to combat robocalling abuses as technologies and methodologies of transmitting these pernicious calls evolve.”¹ A key component of that law required “the speedy implementation” of STIR/SHAKEN caller ID authentication technologies to “protect consumers.”²

Pursuant to the Commission’s implementation of the TRACED Act, providers have now been deploying caller ID authentication technologies for roughly five years. Today’s item marks an appropriate moment to assess both the progress that has been made as well as challenges that remain in eliminating spoofing and scam calls.

The record to date makes clear that, despite substantial efforts by both industry and the Commission, continued vigilance is required to prevent scammers from exploiting weaknesses in our communications ecosystem. Adherence to the STIR/SHAKEN framework has at times been inconsistent, producing uneven results that undermine consumer trust in verified calls and give scammers the space to continue their unlawful operations. Strengthening implementation of these authentication measures is important in its own right. But it is especially important as the Commission considers how best to build upon this framework to combat illegal robocalls at every stage of the call path.

I look forward to reviewing the record in this proceeding to evaluate how we can further strengthen trust in our communications networks while maintaining a regulatory environment that promotes innovation and investment.

I thank the Wireline Competition Bureau for their excellent work on this item.

¹ S. Rep. No. 116-41 at 2 (May 21, 2019).

² *Id.* at 5.